Patron Conduct Policy

The Thayer Memorial Library brings people, information, and ideas together to enrich lives and build community. This Code of Conduct exists to facilitate free and open community access to the collections and services available at the Library. Those who use the Library must treat other guests, staff members, and Library premises and materials with courtesy and respect.

The Library has established this Code of Conduct to ensure that spaces inside and outside the Library are safe, welcoming, and provide equitable access to materials and services for all patrons. Generally, appropriate Library conduct includes reading, studying, properly using library materials or computers, gathering with others in meeting rooms, and other similar behavior commonly associated with the Thayer Memorial Library.

To protect everyone's right to access the Library, for the comfort and safety of staff and visitors, and for the protection of Library property, the Library requires reasonable restrictions on the time, place, and manner of Library use. Patrons who exhibit behavior consistent with any of the following examples (but without limitation) may be asked to leave the Library.

- Creating a disturbance, distraction, or obstruction as determined by Library staff.
- Eating or drinking, except in designated areas or at authorized events.
- Entering the Library with pets or animals, other than service animals which must be leashed and tethered to their owners.
- Entering the Library while not wearing a shirt or footwear.
- Ignoring temporary public health and safety measures established by Federal, State, and/or Town authorities.
- Leaving personal effects unattended.
- Neglecting to provide proper supervision of children. See the Library's Unattended Children Policy for further details.
- Posting, distributing, or petitioning unauthorized promotional materials.
- Reclining on furniture or the floor.
- Soliciting or conducting surveys not authorized by the Library.
- Trespassing in non-public areas of the Library.
- Conducting unauthorized tours or photoshoots.
- Using false identification to obtain Library services.

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The Library reserves the right to limit the size and number of items brought into the Library and inspect baggage at staff discretion.

Violations may result in immediate expulsion from the Library and the restriction or termination of Library privileges, including the use of Library computers and other equipment. Any expulsion may be appealed in writing to the Director. All unlawful activities will be reported directly to the Police.